

NEOs StorageLoader Firmware Version 6.20 Release Announcement

May 2023

Preface

This document announces the release of NEOs StorageLoader firmware version 6.20 for all NEOs T24 libraries.

Models Affected

NEOs StorageLoader firmware version 6.20 is supported as an upgrade for NEOs StorageLoader libraries.

Upgrade Considerations

All prior firmware versions can be upgraded to firmware version 6.20.



CAUTION:

To prevent data corruption, verify that all active backup and recovery jobs to the NEO tape library are completed prior to performing the upgrade.

Downgrades

Downgrades are not supported.

New Features - FW Version 6.20

Description	Severity
Support new Rohm motor driver	Serious

Resolved Issues - FW Version 6.20

Description	Severity
Correct sled outside range error during mailslot open (6.20)	Moderate
Improved error recovery during gripper block operation (6.20)	Moderate

Downloads

NEOs StorageLoader firmware version 6.20.2.90n is available for download for supported NEO users with active software entitlement agreements.

Go to https://download.overlandtandberg.com/Firmware/Neo_Series/NeoS/NEOs_StorageLoader/.

Additional documentation on how to operate, configure, and support your NEO library is available at our [Knowledge Base](#).