

# NEOs T24 Firmware Version 6.20 Release Announcement

May 2023

## Preface

This document announces the release of NEOs T24 firmware version 6.20 for all NEOs T24 libraries.

## Models Affected

NEOs T24 firmware version 6.20 is supported as an upgrade for NEOs T24 libraries.

## Upgrade Considerations

All prior firmware versions can be upgraded to firmware version 6.20.



### CAUTION:

To prevent data corruption, verify that all active backup and recovery jobs to the NEO tape library are completed prior to performing the upgrade.

## Downgrades

Downgrades are not supported.

## New Features - FW Version 6.20

Description	Severity
LTO-9 media SCSI usage prevention	Moderate
LTO-9 media initialized check	Moderate
LTO-9 automated media init check	Moderate
Add confirmation messages when trying to move not initialized media using the web gui	Moderate
Support new Rohm motor driver	Serious

## Resolved Issues - FW Version 6.20

Description	Severity
Media initializing with more than 1 drive failed	Moderate
LTO-9 Wizard not handling loaded drive correctly	Moderate
unlabeled tapes used during media init check and LTO-9 media init wizard	Moderate
Ready status during media init check	Moderate
issues during mailslot closed detection caused by misaligned mailslot prism	Moderate
Elevator position too low during position to slot	Serious

## Downloads

NEOs T24 firmware version 6.20.3.60e is available for download for supported NEO users with active software entitlement agreements.

Go to [https://download.overlandtandberg.com/Firmware/Neo\\_Series/NeoS/NEOs T24/](https://download.overlandtandberg.com/Firmware/Neo_Series/NeoS/NEOs T24/).

Additional documentation on how to operate, configure, and support your NEO library is available at our [Knowledge Base](#).