

IBM LTO-6 Firmware Version KAJ8 (FH) and KAJ9 (HH) Release Announcement

June 2020

Preface

This Product Information Bulletin announces the release of IBM LTO-6 firmware updates KAJ8 for full-height (FH) drives and KAJ9 for half-height (HH) drives. These updates are intended, among other things, to increase overall reliability, improve tape handling, further reduce any possibility of error, and provide continued enhancements to diagnostic capabilities.

Models Affected

This firmware affects all IBM LTO-6 drives, both FH and HH.

Upgrade Considerations

All systems running code IBM LTO-6 KAJ0/KAJ1 can be upgraded to LTO-6 KAJ8/KAJ9.



CAUTION: To prevent data corruption, verify that all active backup and recovery jobs to the NEO tape library are completed prior to performing the upgrade.

Downgrades

Downgrades are not supported.

Functional Improvements (Reduce Permanent Errors)

Firmware fixes included with the KAJ8 FH and KAJ9 HH updates:

General Drive Improvements

- Locate or space failure: Locate failure on file mark near beginning of wrap resulting in FSC 6353, position error on media with a secondary FSC 7230, Media inconsistent fragment.
- A drive could hang or fail for a FSC 601D on Space to EOD: If a previous WRITE command had permed, a drive spacing/locating to EOD might hang or fail.
- Log Page 0x38 was incorrectly updated during FC SRR: The log page counters for blocks were incorrectly updated when an SRR occurs on an FC drive. This caused the values to go very large.
- Host interface may incorrectly log byte counts when a CRC spans a burst boundary: Fixed the boundary case so that the byte count is correct.

Library Drive Improvements

• Drive incorrectly sends check condition on LUN1 (library) command: Incorrect checking of sense data for LUN1 causing check condition when determining if the library is ready.

- An aborted command with delayed processing caused a panic: The drive did not clean up an aborted command completely which caused the drive to panic.
- Set VHF Cleaning Requested when the Clean is indicated in the Tape Alerts: Although the cleaning request was indicated in the tape alerts, it was not always reported in the VHF data.
- **ADI drive communication failures**: If many re-login occurs for error recovery, some IUs may not be cleared correctly from tracker list, which can cause the drive to stop communicating with the library.

SAS Drive Improvements

- Multi-initiator on SAS may stop receiving frames: Prevented race condition on multiple initiator SAS that interfere with open request.
- **SAS command Timeout**: When being accessed by multiple SAS initiators, a rare race condition that could cause the drive to timeout in handling multi-initiator change of initiators.
- **Drive may do unnecessary host interface retries**: Retry counts were not always cleared for test unit ready and request sense commands causing the drive to think it needed to issue host retries.

FC Drive Improvements

• Panic due to HBA re-use of OX_ID too quickly: Improved the re-use of host HBA originator exchange id in the drive to avoid unexpected reboot.

Downloads

Firmware update codes IBM LTO-6 KAJ8 (FH) and KAJ9 (HH) are available for download for supported NEO users with active software entitlement agreements. Go to the Overland-Tandberg Customer Support Portal by navigating to the Manage Products page: http://support.overlandstorage.com/support/neo-series.htm.