

NEOs Firmware Version 5.60 Release Announcement

April 2019

Preface

This Product Information Bulletin announces the release of NEOs firmware version 5.60 for all NEOs StorageLoader, NEOs T24, and NEOs T48 libraries.

Models Affected

NEOs firmware version 5.60 is supported as an upgrade for NEOs libraries running NEOs 5.20 or higher.

Upgrade Considerations

All systems running NEOs firmware version 5.20 or higher can be upgraded to firmware version 5.60. It is recommended that a system backup be completed prior to performing the upgrade.

Downgrades

Downgrades are not supported.

New Features

Description	Solution	Severity
After RMU timeout re-login impossible - session expired was reported.	Fixed issue (assign deallocated memory pointer to link list structure) in refresh token list function which lead to "Session Expired" message and possible self-reboot of the library.	Moderate
RMU does not show browser time in System Status.	Now showing correct browser time in System Status	Moderate

Downloads

NEOs firmware version 5.60 is available for download for supported NEO users with active software entitlement agreements. Go to the Overland-Tandberg Customer Support Portal by navigating to the Manage Products page: <http://support.overlandstorage.com/support/neo-series.htm>.

Additional documentation on how to operate, configure, and support your NEO library is also available there.